



A smarter native
Microsoft Teams experience.



Unlock more from Microsoft Teams Phone

Microsoft Teams has become the communications platform at the heart of modern business. It brings together calling, meetings, messaging and collaboration in one familiar place.

As businesses grow, however, many discover they need more than standard Teams Phone can provide.

Microsoft Teams gives businesses the collaboration experience their people already know. Evolve IP Operator Connect extends this into enterprise-grade cloud calling, natively within Teams.

Teams. But Smarter builds from that foundation, offering the ability to add the insight, management and mobility capabilities organisations increasingly need as their communications requirements evolve.



Smarter
Insight



Smarter
Management



Smarter
Mobility

Microsoft Teams is just the beginning

Microsoft Teams has transformed the way businesses communicate. It has simplified collaboration, reduced the need for multiple applications and created a single platform for meetings, messaging and business calling.

But as your business grows, expectations grow too.

You want to know your customers are being looked after. You want your people to communicate seamlessly wherever they work. You want technology that's simple to manage and flexible enough to grow with your business.

Teams. But Smarter helps businesses unlock more from their native Microsoft Teams environment, using Evolve IP Operator Connect as the calling foundation with additional capabilities for insight, management and mobility available where required.

Does this sound familiar?

- ✓ You're using Microsoft Teams but feel you're only scratching the surface.
- ✓ Managing Teams Phone takes more time than you'd like.
- ✓ You'd like better visibility of customer calls and team performance.
- ✓ Your people work from different locations and devices.
- ✓ You're looking for a communications platform that can grow with your business.

If so, it could be time to make Teams work smarter.

Built around your business

Every business is different.

Some want to improve customer service. Others want to reduce administration or support a more mobile workforce.

Teams. But Smarter gives businesses the flexibility to build a more complete native Teams communications environment around their own requirements.



Smarter Insight

See more. Understand more. Improve more.

CX Suite helps you understand how your business communicates with real-time dashboards, reporting and conversation intelligence to help you make more informed decisions.

CX Suite, powered by Akixi

akixi^{Cx}



Smarter Management

Spend less time managing technology.

Admin4Teams simplifies the administration of Microsoft Teams Phone, making it quicker and easier to manage users, services and everyday changes.

Admin4Teams, powered by Haptap

haptap



Smarter Mobility

Work from anywhere without compromise.

Anywhere Mobile gives your people the freedom to make and receive business calls through their mobile phone's native dialler while presenting a consistent business identity.

Anywhere Mobile, powered by Tango Networks

TANGO
NETWORKS



A smarter way to build on Microsoft Teams

Your business doesn't need another communications platform.

It needs more from the Microsoft Teams environment it already uses.

Evolve IP provides native Teams calling through Operator Connect, with carefully selected technologies available to add deeper insight, simpler administration and integrated mobility where required.

The result is a flexible, scalable Teams ecosystem that can be shaped around a business, with additional capabilities based on their needs.



Microsoft Teams

The familiar user experience



Evolve IP Operator Connect

The calling foundation



Smarter Insight

CX Suite



Smarter Management

Admin for Teams



Smarter Mobility

Anywhere Mobile





Designed to grow with your business

Whether you have ten employees or several hundred, the fundamentals remain the same. You want your people to communicate effectively, your customers to receive a great experience and your technology to support your ambitions—not slow them down.

As your business evolves, Teams. But Smarter evolves with you

As your business grows...	Teams. But Smarter can help you...
Win new customers	Deliver a more professional communications experience.
Grow your team	Keep everyone connected wherever they work.
Increase demand	Gain visibility into customer calls and performance.
Expand your operations	Simplify management and reduce administration.
Plan for the future	Add new capabilities without replacing your existing platform.

Why businesses choose Teams. But Smarter

Businesses choose Teams. But Smarter because it helps them get more from the Microsoft Teams platform they already trust.

Whether your priority is improving customer experience, reducing administration or supporting flexible working, the right capabilities can be selected around the outcomes your business wants to achieve.

Typical benefits

- ✓ Build on your Microsoft Teams investment.
- ✓ Improve visibility of customer communications.
- ✓ Simplify day-to-day management.
- ✓ Support hybrid and mobile working.
- ✓ Make more informed business decisions.
- ✓ Create a platform that grows with your business.



Delivered by your trusted communications partner

Technology is only one part of the solution.

Understanding your business is what makes the difference.

Your communications partner will take the time to understand how your business works, the challenges you're facing and the outcomes you're looking to achieve before recommending the right solution.

Behind the scenes, Evolve IP provides the cloud communications expertise, integrations and technical support that help your partner deliver a solution that's reliable, scalable and fully supported.

Together, it's a partnership focused on helping your business get more from Microsoft Teams



Ready to unlock more from Microsoft Teams Phone?

Whether you're taking your first steps beyond Microsoft Teams Phone or looking to enhance an existing deployment, Teams. But Smarter helps your business communicate with greater confidence.

Speak to your communications partner to discover how Teams. But Smarter could help your business today - and continue supporting it as it grows.

